

Frank Owarish, Ph.D. Executive Director, International Institute for Strategic Research and Training New York City, USA

Objective of presentation

- Capture picture of fast moving computer technology and applications
- Presentation gives the highlights; important to go to the paper itself for details; also book is in the works

A compilation paper

- Uses available original sources; the originality is in the selection mix
- Provides the links for more exploration
- Computer experts both scholars and practitioners were consulted

The listing of the topics

 Does not reflect a rank order since they are all of importance and in fact many of them interrelate/overlap

The list, part one

- Mobile computing
- Cloud computing
- Super-web; web streaming, Internet TV
- Virtualization; big data; virtual reality
- Blade server technology and beyond

The list, part two

- Super PC; laptops; tablets; smart phones; phablets; Chromebooks
- Mainframe breakthrough
- High performance computing/ super computers
- CAM,CIM, Robotics
- Robotic surgery

The list, part three

- Satellite communication
- Algo trading
- eCommerce, mCommerce
- eBus, eMgt, eLeadership
- BYOD
- Online education, eBooks
- eGov
- Cyber security, hacking



Ubiquitous computing will enable diverse wireless applications, including monitoring of pets and houseplants, operation of appliances,

Mobile computing

Credit: <u>www.wordpress.com</u>

Mobile computing

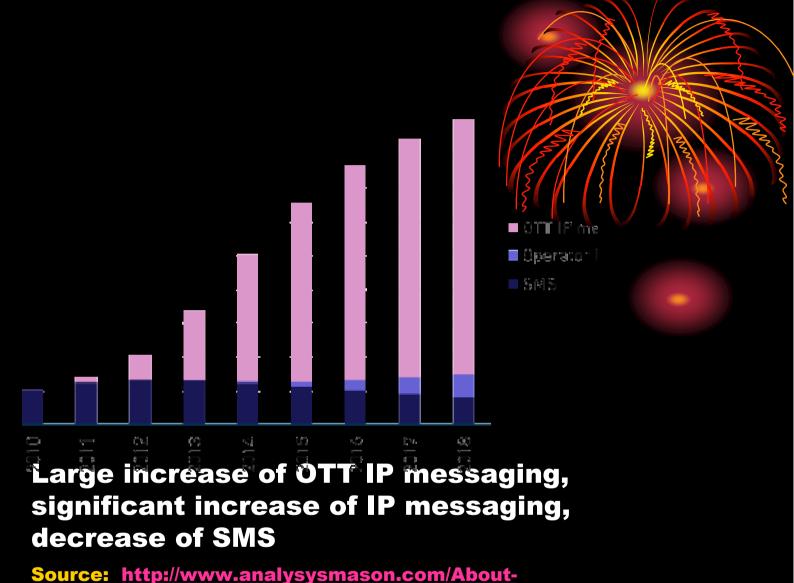
- We've lived in the wired age a long time, now wireless technologies dominate computing and communicating; large number of apps keep growing e.g. work on the go, mobile payments, instant news
- Even Microsoft getting into mobile, partnering with Nokia

Mobile messaging: explosive growth

- People spend growing amount of time on mobile devices; A2P messaging overtaking P2P SMS
- Growth of service enabling messages: SMS, MMS and push notifications are in the mainstream; multichannel messaging becoming the norm; over the top messaging (OTT) vs SMS
- Credit: OpenMarket

Significant developments free is good

- WhatsApp Messenger is a cross-platform instant messaging application that allows iPhone, BlackBerry, Android, Windows Phone and Nokia smartphone users to exchange text, image, video and audio messages for free; has grown to half billion users.
- Growing use of KakaoTalk (free messaging) acquiring Daum Communications to boost its web presence



Source: http://www.analysysmason.com/About-Us/News/Insight/OTT-messaging-volumes-Jan2014-RDMV0/

Mobile computing

- Wi-fi, wi-fi everywhere even on commercial airlines
- Mobile banking keeps growing
- Amazon opens 'wearable' tech store
- People like gadgets: Leapband,
 Apple iWatch, blue tooth ring, Google glass, Google contact lens, wrist communicator, GPS implants ...

Wired apps are still there

- VOIP apps
- Legacy apps



Cloud computing

Credit: <u>www.vizzeco.com</u>

Cloud computing

- Big deal with all the big players in the game competing to reach out to the 'clouds'
- IBM launched its new cloud marketplace: aggressive approach for cloud portfolio expansion

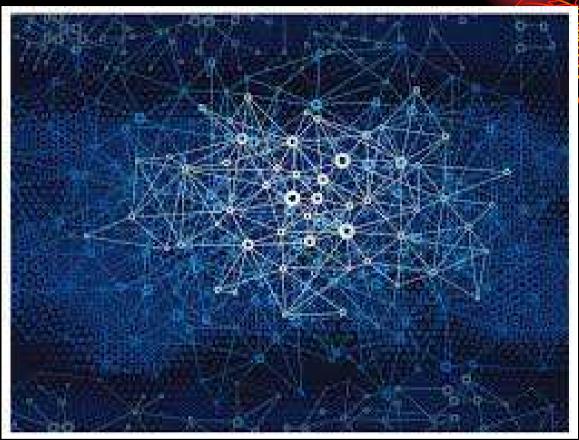
Social networking in a nutshell (credit EY)





Social networking

- Do not forget to send your selfie with your friends at the conference to your family and friends back home
- Work gets done in this electronic context



The amazing World Wide Web keeps growing

Source: <u>www.europeanceo.com</u>



Google powerhouse: its web server farm

http://www.engadget.com/2012/10/17/google-insidedata-centers/

Super web

- From hypertext a generation ago to multifaceted/multimedia: Web 2.0, Web 3.0 semantic web
- Growing use of webconferencing
- Web streaming: music streaming (decline of iTune), game streaming; Internet TV
- Netflix, Hulu, Chromecast, Apple TV, Amazon Fire, etc
- Network TV companies offer programming on the web; Cable facing tough competition; Google launching Android TV
- Newspapers and Magazines all have online versions and extensions

SEO (Webopedia)

- Search engine optimization is a methodology of strategies, techniques and tactics used to increase the amount of visitors to a <u>website</u> by obtaining a highranking placement in the search results page of a <u>search engine</u> (<u>SERP</u>) -- including Google, Bing, Yahoo and other search engines.
- SEO helps to ensure that a site is accessible to a search engine and improves the chances that the site will be found by the search engine.

Webby awards

- A Webby Award is an award for excellence on the Internet presented annually by The **International Academy of Digital Arts and Sciences. Categories** include websites, interactive advertising, online film and video, and mobile. ...
- http://en.wikipedia.org/wiki/Webby_awards

Webby awards 2014

 Winners include Netflix for Best User Experience, airbnb for Best Travel App and Kickstarter for the Webby Breakout of the Year award.



The world of TV streaming

http://www.cnn.com/2014/04/25/tech/gaming-gadgets/web-streaming-devices/

Virtualization, virtual reality

- Virtualization has been constantly expanding
- Virtual reality is now for real; applications range from film making (Gravity, Her) to gaming to growing range of computer animated movies
- Michael Jackson live at the Billboard Award via computer animation; computer holograms becoming common
- Google glass; Google contact lens

Big data

- Big data keeps growing with ultra high storage capacity
- High power analytics= major factor in business; we have transited from the Information Technology era to the Knowledge Technology era: drawing knowledge from data
- White House warns of possible big data abuse; concern for privacy

Blade server technology and beyond: hardware is a factor

 Technology that enabled the web to grow as it did: A blade server is a server chassis housing multiple thin, modular electronic circuit boards, known as server blades. Each blade is a server in its own right, often dedicated to a single application. The blades are literally servers on a card, containing processors, memory, integrated network controllers, an optional Fiber Channel host bus adaptor (HBA) and other input/output (IO) ports.

Blade technology: IBM going further

 IBM Flex System represents an entirely new generation of technology, with more performance and bandwidth, true integrated enterprise SAN storage, and far more capability to consolidate and virtualize than previous systems. A game changer.

IBM Flex System

 Businesses around the world have a timely opportunity to move forward beyond blade servers, transforming the data center by bringing together servers, networking, and storage - all under integrated management - with IBM Flex System.

Super PCs, laptops, tablets, smart phones, Chromebooks

- Multi-device environment
- The capacity of PCs and laptops keeps growing; touch screen computing is here
- There is a whole gamut of tablets; IPAD remains the 'standard'
- Smart phones keep getting smarter
- Phablets are here and there's a whole bunch of them
- Chromebooks open up a new world of computing; Google apps competing with MS Office apps

3D enabled desktops & laptops

 Fujitsu has an all-in-one desktop PC that packs a 3D LCD and a built-in 3D camera that captures 3D images and video that can be viewed with the included 3D glasses. Lenovo is following closely and so other PC/laptop makers

3D printer

 3D printing is a process of making three dimensional solid objects from a digital model. 3D printing is achieved using additive processes, where an object is created by laying down successive layers of material.

Office apps crossover

- PC to Apple apps
- Now also available on IPADs; this is highly significant: Microsoft going after sizeable software gains?

Mainframe computing

- The IBM 360 breakthrough (50 years ago) to modern mainframe computing (multitasking, multiprocessing, virtual memory)
- Mainframe computing complementing web computing
- Mainframes make it possible to handle large databases with instant computing e.g. multi-faceted travel reservations

IBM mainframe

- Makeover platform for mobile and cloud era
- Bluemix: open platform for developers of Enterprise apps

High performance computers

- The supercomputers are getting ever more powerful
- They are used to dealing with a vast array of complex problems facing society

Top ten supercomputers

- 1. Tianhe-2 (China)
- 2. Titan (US)
- 3. Sequoia (US)
- 4. K Computer (Japan)
- 5. Mira (US)
- 6. Piz Daint (Switzerland)
- 7. Stampede (US)
- 8. Juqueen (Germany)
- 9. Vulcan (US)
- 10. SuperMuc (Germany)

Supercomputer applications (illustrative)

- Recreating the big bang/origin of humankind (e.g. Illustris Model)
- Understanding earthquakes
- Understanding proteins
- Mapping the blood stream
- Testing nuclear weapons
- Forecasting hurricanes
- Predicting climate change
- Building brains
- Playing Jeopardy against humans

CAM: computerization of manufacturing

 Computer-aided manufacturing (CAM) is the use of computer software to control machine tools and related machinery in the manufacturing of work pieces. CAM may also refer to the use of a computer to assist in all operations of a manufacturing plant, including planning, management, transportation and storage.

CIM

 Computer-integrated manufacturing is the manufacturing approach of using computers to control the entire production process. This integration allows individual processes to exchange information with each other and initiate actions. ...

• http://en.wikipedia.org/wiki/Computer-integrated_manufacturing

Robotics in manufacturing

- Large number of manufacturing tasks performed by industrial robots
- With more companies looking for <u>lean</u>
 <u>manufacturing</u> solutions, industrial
 manufacturing <u>robots</u> provide
 many <u>benefits</u> that companies require to
 stay competitive. The speed, repeatability,
 and efficiency that <u>industrial</u>
 <u>robots</u> provide can increase productivity
 and profits, reduce costs.

Robotic surgery

 Robotic surgery is a method to perform surgery using very small tools attached to a robotic arm. The surgeon controls the robotic arm with a computer.

Robotic surgery

- With the da Vinci Surgical System, surgeons operate through a few small incisions. Its magnified 3D high-definition vision system and tiny wristed instruments bend and rotate far greater than the human wrist. It enables the surgeon to operate with enhanced vision, precision, dexterity and control. Minimally invasive it uses the latest in surgical and robotics technologies.
- Beneficial for routine and complex surgery.

Telemedicine and eHealth

- Providing medical services electronically
- Promoting good health

Satellite communication

- High and low orbit satellites have opened up a whole gamut of communication possibilities
- Think of the transmission of an important event worldwide live
- Satellite TV competes with cable TV
- AT&T buying DirectTV

Algo trading becoming dominant form of trading; computer trading/platform in wide use

 Computerized trading system that utilizes mathematical models for making transaction decisions in the financial markets. The rules built into the model attempt to determine the optimal time (high speed) for an order to be placed to buy or sell. Large blocks of shares are usually purchased by dividing the large share block into smaller lots and allowing the complex algorithms to decide when specific blocks are to be purchased.

eCommerce, mCommerce

- Super big when you think of Amazon; here again all the retailers albeit eTailers are in
- eBay continues to grow

eBusiness, eManagement, eLeadership

 All the managerial functions are heavily impacted by computer technologies and applications

BYOD



Bring your own device (BYOD)—also called bring your own technology (BYOT), bring your own phone (BYOP), and bring your own PC (BYOPC)—refers to the policy of permitting employees to bring personally owned mobile devices (laptops, tablets, and smart phones) to their workplace, and to use those devices to access privileged company information and applications.

BYOD - more

 BYOD is making significant inroads in the business world. BYOD may help employees be more productive. It may also increase employee morale and convenience by using their own devices and makes the company look like a flexible and attractive employer. BYOD may even be a means to attract new hires, pointing to a survey that indicates 44% of job seekers view an organization more positively if it supports their device.

Online education1

- Education has been revolutionized.
 Even MIT provides education online (eLearning)
- Even onsite education has changed with many more classes conducted in computer labs or if in class impacted by BYOD i.e. the practice of allowing students to use personally owned devices in education settings.

Online education2

 The world of eBook has been expanding, both for formal education and informal education (devices (eReaders), online databases, books online)

Last but not least: eGovernment apps

- Increase in gov services (G2C) at the federal, state and local levels provided online
- Mega portal: www.usa.org
- Increase in (a) gov to gov (G2G)
- (b) gov to business (G2B)

Obamacare delivered via complex computer systems

- The technical nightmare: rush of users that the original system could not handle
- Answer: segmented systems; scalability

Cyber security, hacking

- This is a major problem area as we rely more and more on computing; cybercrime
- Altogether most systems work rather well but hackers are out there looking for security gaps
- IPv6; encryption gaining ground
- Big companies working together to stay ahead of the curve

Conclusion1: competition as driving force

 We have been looking at an exciting field with many interesting things happening; many more are on the horizon; competition spurs technological progress, e.g. AT&T competing with the other players for gigabit broadband Internet

Conclusion2: Net neutrality

• FCC: most lanes continue to be 'free' but now some fast lanes with 'toll' introduced

Conclusion3: Quantum computing on horizon

 2014: quantum computing is still in its infancy but experiments have been carried out in which quantum computational operations were executed on a very small number of quantum bits. Research, practical and theoretical, continues; many national governments and military agencies support quantum computing research to develop quantum apps for civilian and national security purposes



Major impact; versatility

Conclusion5: trends

- Expect more ubiquitous computing;
 'The Internet of things': all devices, objects, systems are web connected and share information
- more voice command (you talk to the computer and it does what you ask): back to the original world of Alibaba!