The Changing Business Models of the Music Industry

Alexis Koster
Department of Management Information Systems
San Diego State University

- 1.Overview
- 2. OLD BUSINESS MODEL -Through 2000
- 3. DOWNFALL of the RECORDING MUSIC INDUSTRY- AFTER 2000
- 4. NEW MODELS

DIGITAL MUSIC
DOWNLOADS vs STREAMING
SINGLES VS ALBUMS
STREAMING SURPASSES DOWLOADS
MOBILE DEVICES

5. CONCERTS

2000

2013

MEDIUM- CDs \$13B, USA

\$2B USA (?)

MOSTLY ALBUMS

-Some illegal

DIGITAL (Downloads)

OVER \$3B legal (USA)

90% illegal?

Mostly SINGLES

DISTRIBUTORS

5 MAJORS,

85% of the market

CDs: 3 MAJORS

RETAILERS, CDs Record Towers

The Wherehouse

closed

closed

Walmart, Best Buys

2000

2013

ILERS Digital Downloads

Apple (iTunes), ...

To: desktops

laptops

UM - STREAMING Radio- Broadcast

Radio-Broadcast

Webcast

Webcast-on-demand

ILERS - STREAMING

Pandorra

Spotify

Deezer

Apple

Google (YouTube)

FaceBook

To: Computers,

Mobiles

ERTS \$1.9B

Little change

MODEL- Through 2000

ed Music

Iostly CDs, mostly Albums

3.2 Billions revenues in the USA

majors: 85% of the market

<u>letailers</u>:

Specialty retailers: Tower Records, The Wherehouse, Blockbuster, Sam Goody

General retailers: Walmart, Bestbuys

ERTS- estimated revenues: \$1.9 Billions

Broadcasting Performers not paid

After 2000: Downfall of the RECORDING MUSIC INDUSTRY

74% revenues decline between 2000 and 2010 (USA)

Sharp drop continuing through 2013

CDs RETAILERS closed: Tower Records

The Wherehouse

Downfall of the RECORDING MUSIC INDUSTRY

<u>Technological causes</u>

The mp3 compression format

Broadband Internet

Illegal Downloading (file sharing)

Legal Downloading (Apple/iTunes)

Non-Technological causes

Albums vs Singles

Profitable for the Majors

Unhappy Customers

Majors do not adapt to new technology

Try to stop it

Fixated on fighting piracy

Many Legal Victories

Steve Knopper

APPETITE for SELF-DESTRUCTION
The Spectacular Crash of the Record Industry

MUSIC DOWNLOADS

Music Downloaded as an mp3 (or similar) file

Leader: Apple (iTunes/iPod)

2003 agreement with some majors

User pays

A subscription (\$5 to \$10 per month)

And/OR fee/download: \$0.50 ~ \$1.00

Most Downloads are "SINGLES" rather than "ALBUMS"

Many Other Legal Digital Music Providers

- Problems: 1) revenues are too low for copyright holders, growing slowly
 - 2) competition from illegal downloading, Estimated to comprise 90% of all downloads

DRM (Digital Rights management) eliminated

MILESTONES IN LEGAL DOWNLOADING

ople Signs Agreement with Majors

ple Reaches 1 billion downloads

ople Tops Walmart as Top Music Retailer

gital Music Sales = (almost) CD Sales (in \$)

Increase of digital music sales compensates for decrease of physical sales

Slight Decrease in Downloads (caused by Streaming?)

REAMING

ebcasting

Radio Stations broadcast over the Internet

Webcasters (Internet only)

On-Demand streaming

Actors

PANDORA

SPOTIFY - From Sweden to the USA

From Illegal to Legal

DEEZER – From France to the USA

GOOGLE-YouTube

APPLE

FACEBOOK

AMING

TWO MODES

FREE

CUSTOMER MUST LISTEN/View Advertisement

Aims to bring Customer to Pay mode

PAY

Usually by subscription (\$5 to \$10 per month)

Less restrictions than free streaming

AMING SURPASSED LEGAL DOWNLOADING in 2012

MING ADVANTAGES

FREE YET LEGAL

SIMPLE for the CUSTOMER

ADAPTED TO MOBILE DEVICES (Smartphones)

MARKETING TOOL FOR MUSIC CREATORS

SAMPLING

DECREASES ILLEGAL DOWNLOADING

AMING DISADVANTAGES

LOW REVENUES FOR COPYRIGHT HOLDERS

In 2Q2010, France, DEEZER;

800,000 songs streamed

\$2300 shared between Composer, labels, Performers

CANNIBALIZATION OF PAY DOWNLOADS?

2013 Downloads Down from 2012

CERTS

FARE MUCH BETTER THAN RECORD INDUSTRY

SOME SLIGHT LOSS OF REVENUES

Due to ticket price increase

Requested by performers to Compensate For loss of CD Revenues

Concerts Promoters and Record Companies

Are now encroaching on their once separate industries

CONCLUSIONS

D INDUSTRY MORE OR LESS DESTROYED

RS: TECHNOLOGY COMPANIES:

APPLE, GOOGLE, ...

CUSTOMERS?

VERY FEW MUSIC CREATORS

E: THINGS KEEP ON CHANGING?

CHANGING TECHNOLOGY

STORAGE

MOBILE DEVICES

ROLE OF SOCIAL NETWORKS